

COURSE INFORMATION SHEET

University: Catholic University in Ružomberok	
Faculty: Faculty of Health	
Course code: KUZS/54R2014W/22	Course title: Communication and Professional Ethics
Type and range of planned learning activities and teaching methods: Form of instruction: Lecture / Seminar Recommended study range: hours weekly: 2 / 2 hours per semester: 24 / 24 Teaching method: on-site	
Credits: 3	Working load: 75 hours
Recommended semester/trimester: 2.	
Level of study: I.	
Prerequisites:	
Requirements for passing the course: During the semester: the exercises will be independent and group work with active solution of model situations with practical mastery of the subject. In order to be admitted to the exam, it is necessary to actively participate in the exercises and, as part of the controlled self-study, to prepare a semester work; its evaluation is 10% of the final evaluation. Final evaluation: written exam.	
Learning outcomes of the course: Objective of the course - aims of the course unit: To acquire knowledge, skills in the field of professional communication, to demonstrate the basics of professional behavior in emergency health care. Characterize the specifics of communication, control the model of effective communication based on the situation, intervening components, environment and self-assessment. Theoretical knowledge: To characterize the specifics of communication, to master the model of effective communication based on the situation, intervening components, environment and self-assessment. Practical skills: The student masters the basics of communication with different age groups, marginalized, in specific emergency conditions, masters the means of communication and the laws of their use.	
Course contents: 1. Characteristics of social communication. Non-verbal communication, paralinguistic aspects of communication, verbal communication. 2. Rules of communication. Empathy. The importance of communication. Verbal expressions. 3. Interview. Questions in interviews. Interview structure. 4. Evaluation, devaluation. Assertive behaviour. 5. The need for information. Communication styles, communication models. 6. General principles of effective communication. Communication with different characters - sanguinics, choleric, melancholic, phlegmatic. 7. Effective communication with the patient from the point of view of a paramedic. Communication with a patient with a disorder of consciousness. Communication with a patient of another nationality - a multicultural approach.	

8. Communication with a pediatric patient, with a geriatric patient, with a patient in the terminal stage of the disease, with a handicapped patient., Basal stimulation.
9. Communication with other IRS units and medical staff.
10. Communication in case of mass accidents and emergencies.
11. Communication during a traffic accident.
12. Factors influencing communication - fear, stress, mental disorders, emergencies.

Recommended or required literature:

Language of instruction:

Slovak language or Czech language.

Notes:

The course is taught only in the summer semester and is evaluated only in the relevant examination period of the summer semester of the academic year.

Course evaluation:

Assessed students in total: 167

A	B	C	D	E	FX
43.11	28.74	18.56	5.39	1.2	2.99

Name of lecturer(s): doc. PhDr. Mgr. Vladimír Littva, PhD., MPH, Ing. Mgr. Imrich Andrási, MPH

Last modification: 03.02.2022

Supervisor(s):

Person responsible for the delivery, development and quality of the study programme:

doc. MUDr. Milan Minarik, PhD.